- **Cloud-based Orthodontic Practice management system.**
  - Web-based solution that can run on any device with an internet connection.
  - With seamless access, users don't have to download any software.
  - Data is stored in a secure cloud environment, so there is no need for onsite servers.
  - Automatic updates & regular backups, with little to no system downtime.
  - Ensures all of your data is accessible in real-time across every device.
- **An unlimited number of users***

- **Your practice can be paperless.**

- **Built with security and compliance in mind.**
  - Makes use of leading cloud service providers to ensure your data is as secure as possible.
  - 2-step authentication using Google Authenticator.
  - Specify access control for staff based on their role to ensure you have full control over what users can see and do.

- **Clean interface that is easy and intuitive to use.**

- **Appointment Management**
  - **Fully integrated and very flexible appointment rules can be applied**
    - Easy online scheduling for patients, and appointment reminders by email & Whatsapp (optional)
    - Send multiple reminders
    - Follow up with patients who are overdue for an appointment.

- **Reporting**
  - **Create templates to streamline reporting.**
    - See all of your patients waiting for reports directly from your queue.
    - Easy-to-use reporting templates allow you to collaborate with your team and compile reports.
    - When your report is complete, the report will be automatically emailed to the patient and their referring doctor, added to their patient portal, and the patient will receive a WhatsApp (optional).
    - Use our knowledge base to set up your reporting, allowing you to cherry-pick from shared terminology and concepts, making setup a cinch.

- **Online Forms and Consent**
  - New patient intake forms can be completed online or at the practice, streamlining your operations and avoiding repetitive capturing of information.
  - POPI/COVID compliance forms are completed and stored digitally.
  - Patients can digitally sign their consent forms.

- **Records**
  - Xray & Photo records are uploaded to a Patient's Profile
  - Customise the records you'd like your team to upload.
  - Seamlessly operate across devices, scan a QR code to move between devices effortlessly.

- **Patient Portal**
  - Allow your patients to log in from any device, view their Treatment Report, access Records and Dentist Letter, and view their treatment progress and elastic prescriptions. PLUS, pay their bill and book their next appointment.

- **Dentist Portal**
  - This allows access for referring dentists to view their patients under treatment, the progress of treatment, and any other requests from the Orthodontist, including oral hygiene checkups, extractions etc.
  - This portal also allows the dentist to:
    - Email the orthodontist directly from the portal
    - Refer New Patients to the Orthodontist

- **Patient Reviews**
  - Patients can review and rate their appointment experience from any device with one click, ensuring the patient experience is monitored and optimised.
    - Negative reviews are contained within the practice and can be resolved privately - preventing the risk of brand damage if shared on social media or online.
    - Positive reviews are encouraged to leave a public review of your practice, enhancing your online presence.

Subject to fair use policy.

- **Daysheet**
  - Your reception team can easily view scheduled appointments for the day. Mark patients as checked in/late/no-show to ensure workflow is managed and optimised.
  - At a glance, view patients not up to date with their payments and direct them to the Accounts team.
  - Easily see which consent forms have been submitted.

- **Patient Profile & Timeline**
  - The timeline visually displays detailed patient info and appointment history.
  - Access all patient data in one place, including easy access to patient records and X-rays.
  - Important patient & treatment notes carried forward to each appointment
  - Easily email patient/colleague/referring dentist directly from the patient's timeline.
  - See any medical and dental history and the patient's referring doctor directly on the timeline.
  - See if a patient's reviews are positive or negative from the timeline, helping you ensure you can maintain excellence and fix any concerns throughout treatment.

- **Timeline posts**
  - Add photos and X-rays and notes to the patient timeline at any time during treatment.
  - The Elastic charting function allows you to draw elastics onto teeth and visually display important treatment information.
  - Automated summary emailed to the patient after each appointment, including links to book the next appointment online (ensuring that the correct appointment is made at the correct date and time)
  - Oral hygiene notifications and suggested products are automatically sent to patients to encourage patient compliance.

- **Lab manager**
  - Manage your ortho lab effortlessly using the integrated lab manager.
  - OR, automatically send your lab order to your preferred lab.

- **Financial - Charges are loaded at the chair and are available to the Accounts department in real-time.**
  - Integration into Xero accounting software (optional) so you can bill from chairside to your income statement.
  - Track your practice's finances in real-time.

- **Training - throughout the system are comprehensive training videos your team can access at any point.**
  - Complete online documentation and training videos allow users to troubleshoot easily.

- **Integrated Whatsapp functionality**
  - Patients are sent one-time check-in pins on the day of their appointment.
  - Notify a patient when their report is ready for review.
  - The oral hygienist can, with one click, send a Whatsapp to the doctor's phone or Apple Watch, giving him the next patient's name and treatment details, so he can arrive at the chair prepared.
  - Includes the option for patients to upload their photos and videos to their patient timeline with Whatsapp for additional convenience and to conduct virtual appointments.
  - Self-service check-in - allows patients to check in on a tablet upon arrival at the practice using a One Time Pin, reducing the load on reception staff.
  - Virtual Appointments - patients are provided instructions to take and upload their images and videos, allowing you to conduct appointments virtually if required.

- **Plus, so much more.**